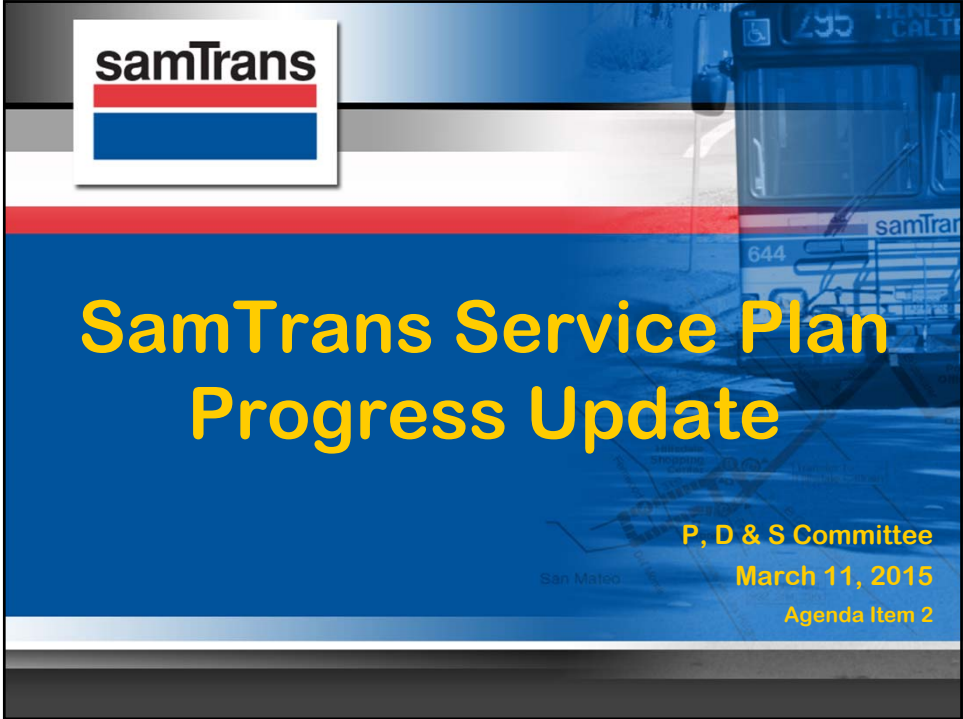
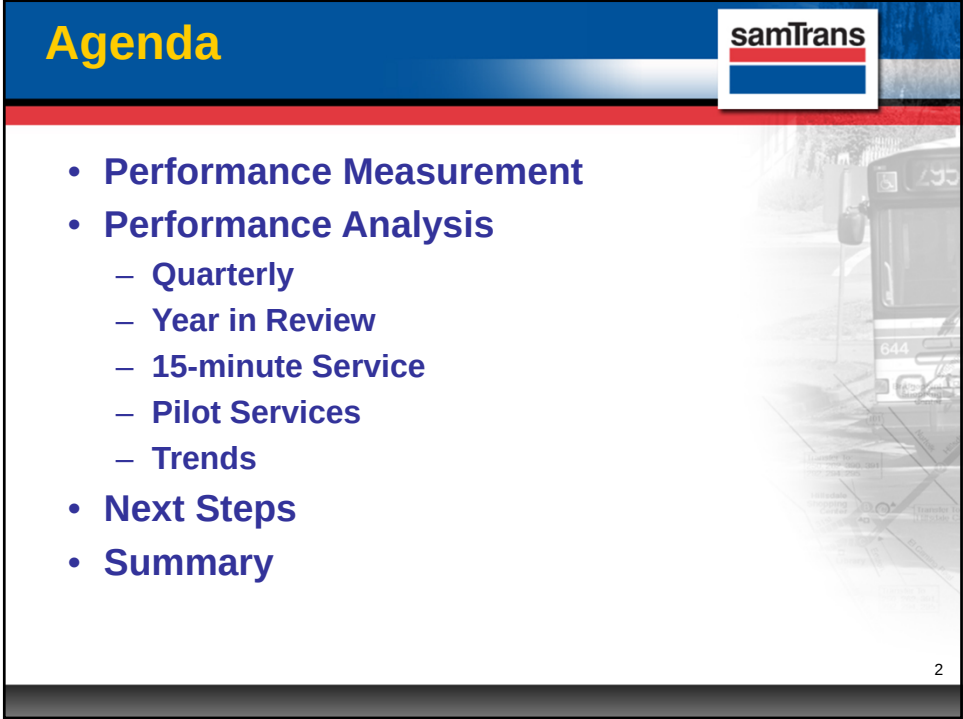




SamTrans Service Plan Progress Update

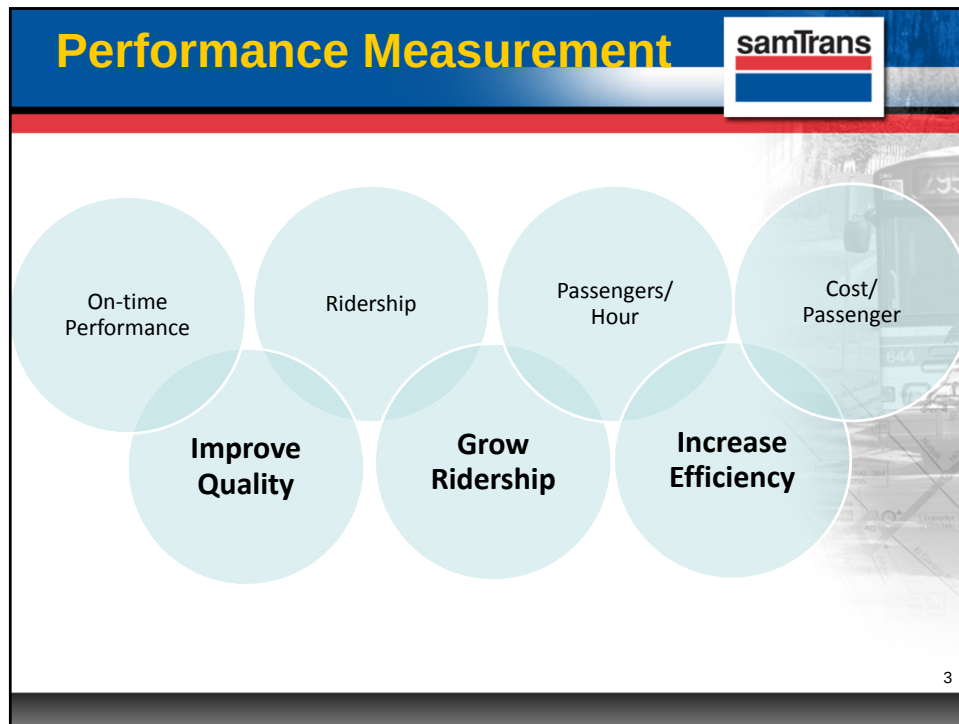
P, D & S Committee
March 11, 2015
Agenda Item 2

Agenda



- Performance Measurement
- Performance Analysis
 - Quarterly
 - Year in Review
 - 15-minute Service
 - Pilot Services
 - Trends
- Next Steps
- Summary

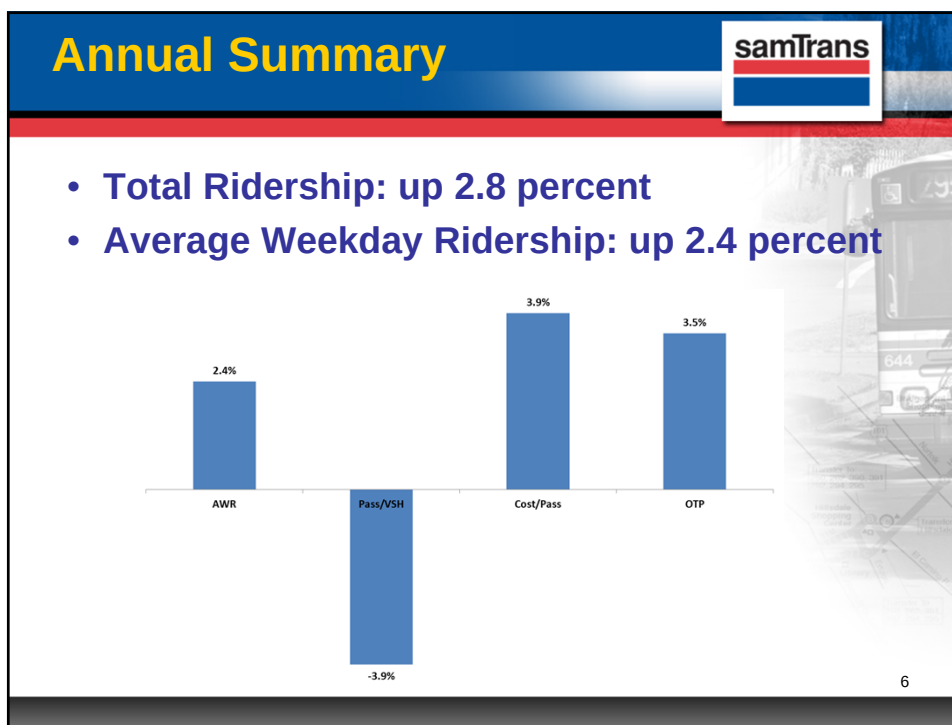
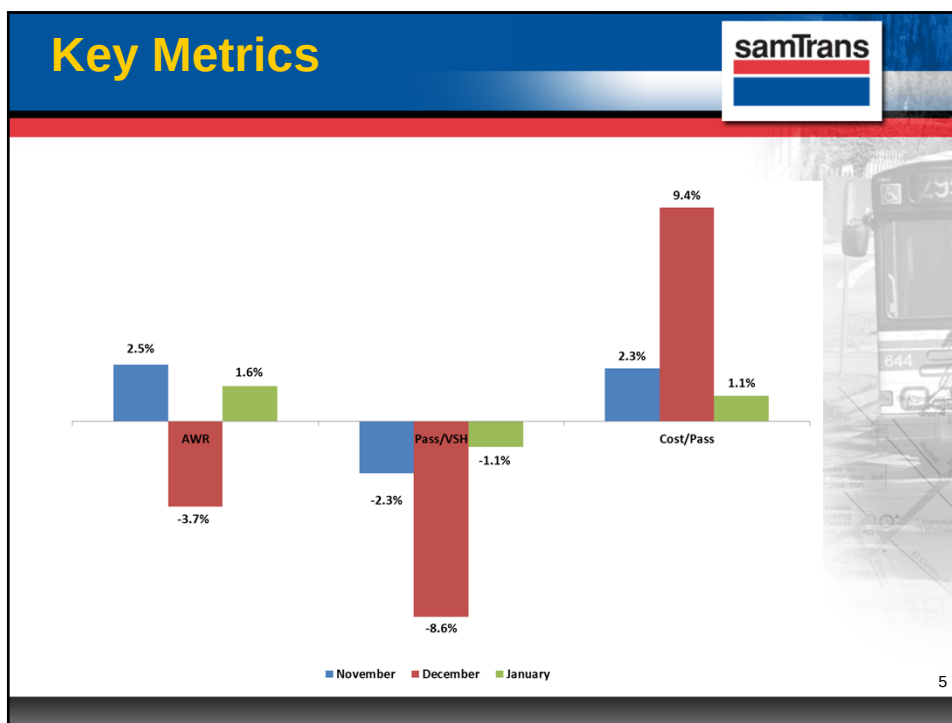
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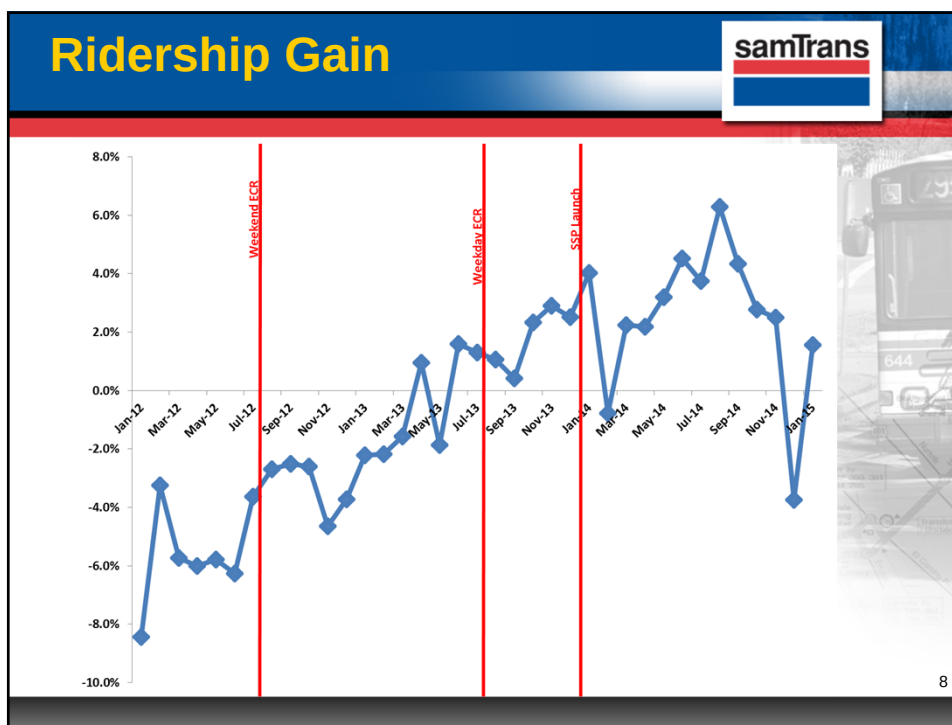
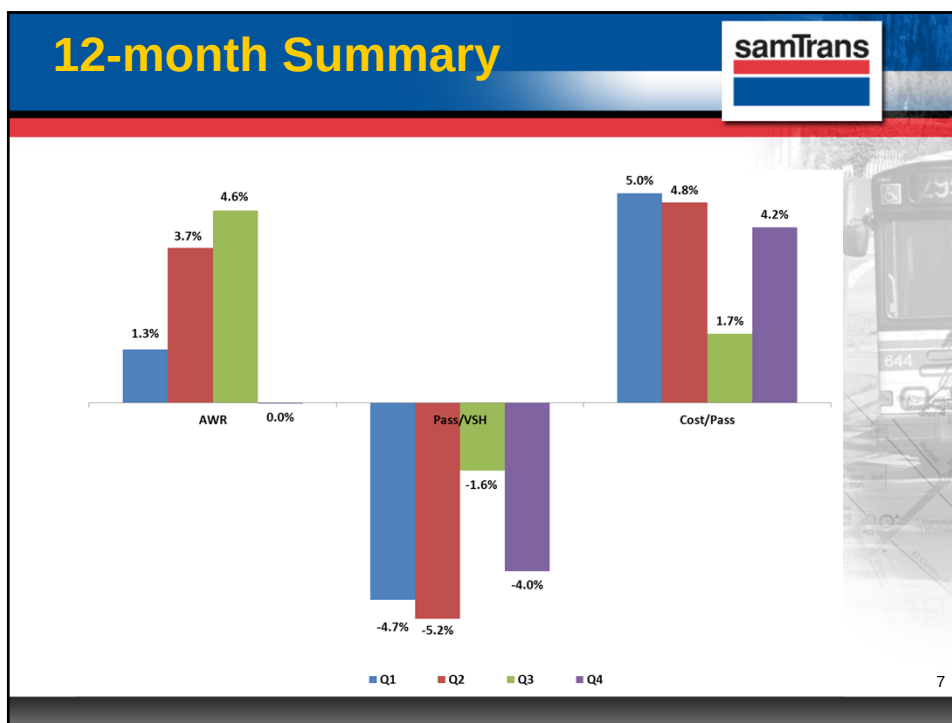


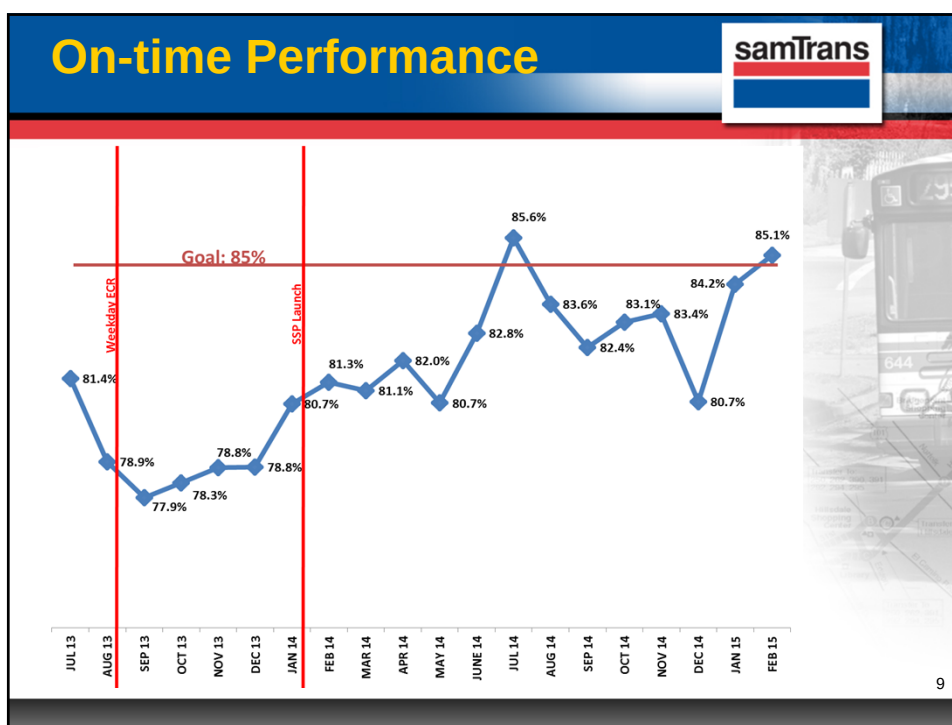
Three-month Summary

- **Total Ridership: up 0.2 percent**
 - Saturday up 9.5 percent & Sunday up 5.5 percent
- **Average Weekday Ridership: flat**
- **Passengers/Service Hour: down 4.0 percent**
- **Operating Cost/Passenger: up 4.2 percent**
- **On-time Performance: up 4.2 percentage points**

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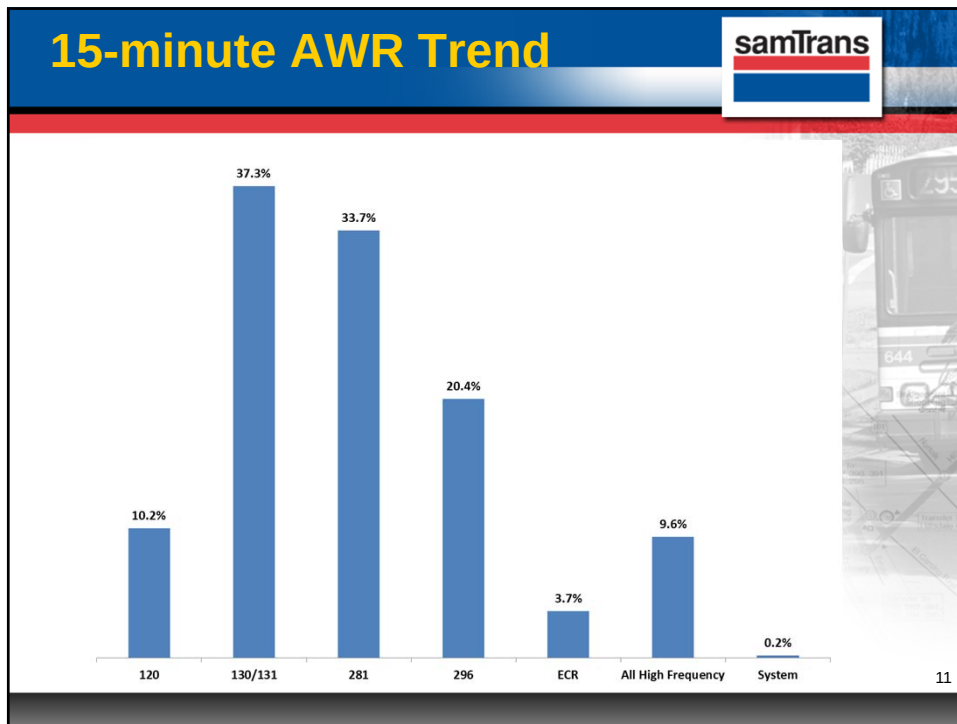




15-minute Service

- 15-minute service along key corridors
- Prime opportunities for ridership growth
 - Route 120
 - Route 130
 - Route 131
 - Route 281
 - Route 296
 - Route ECR
- Account for 2,100 new riders each weekday; potentially 540,000 additional riders/year.

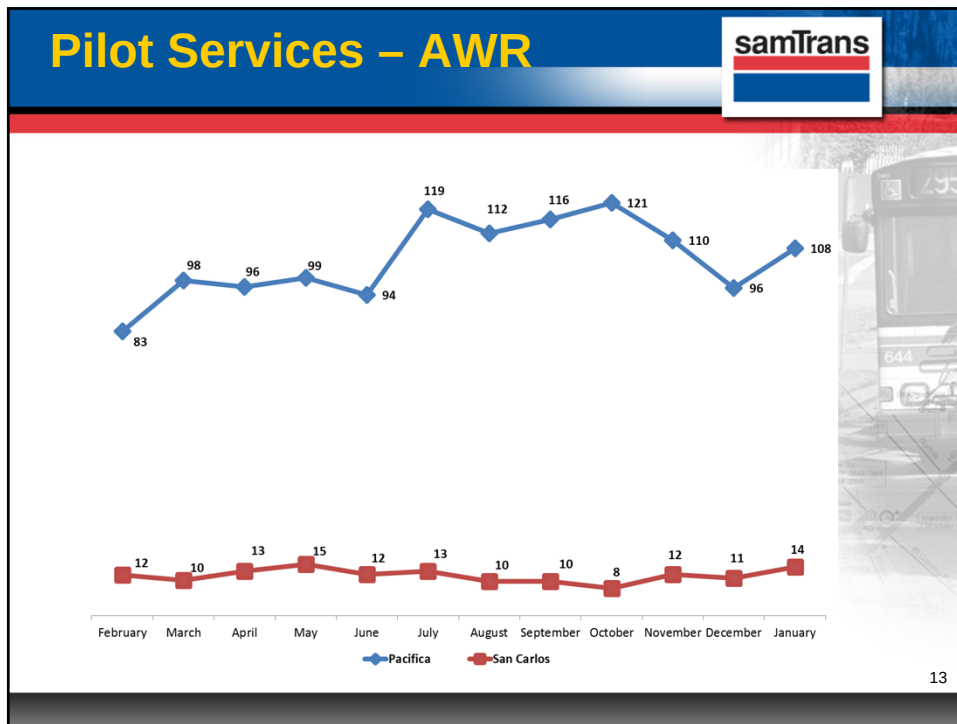
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Pilot Services

- Key element of the SSP
- **Pacifica service is operating effectively**
 - 16 Passengers/Hour (System: 28)
 - \$14.60/Passenger (System: \$6.10)
 - Responded well to service span increase in June
- **San Carlos service is struggling**
 - 1.7 Passengers/Hour
 - \$98/Passenger
 - Clear the service isn't working

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Next Steps

- **January service changes**
 - Improve reliability, respond to increased congestion
 - Enhance system efficiency
- **System-wide analysis in progress**
 - What's working
 - What isn't
 - Propose changes to address shortcomings, build on successes
 - Report back with recommendations

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Summary

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- System-wide ridership is increasing
 - Driven by 15-minute service
- Productivity and cost-effectiveness suffered in fourth quarter
 - Weather significantly impacted ridership
- Annual ridership up 2.4 percent
- FLX Pacifica is meeting standards
- Looking at alternatives to FLX for San Carlos

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Discussion

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Comments/Questions?

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