

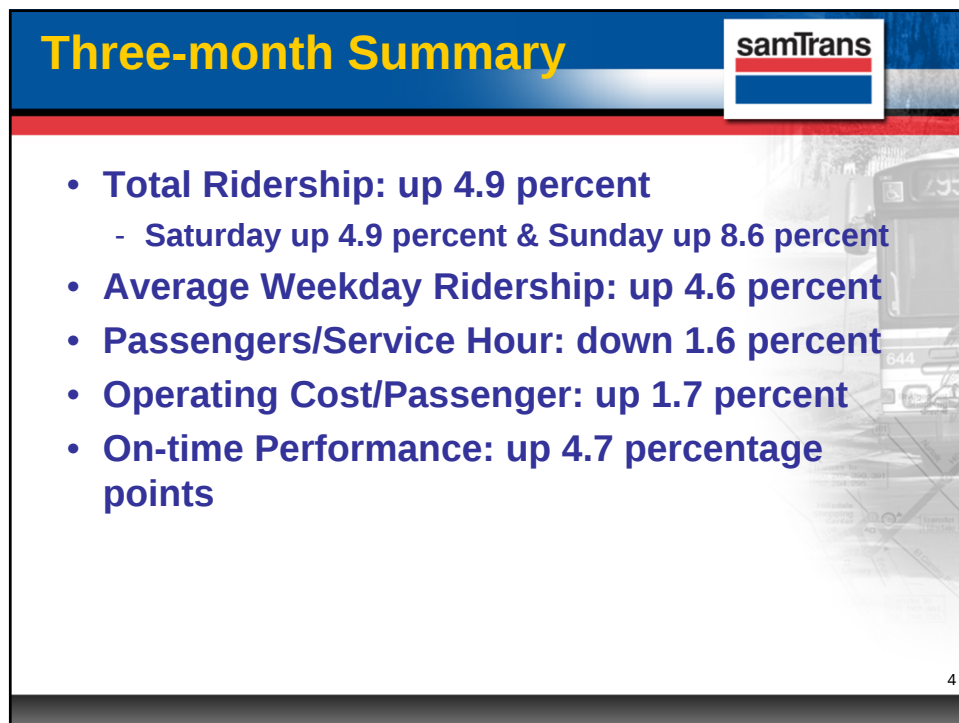
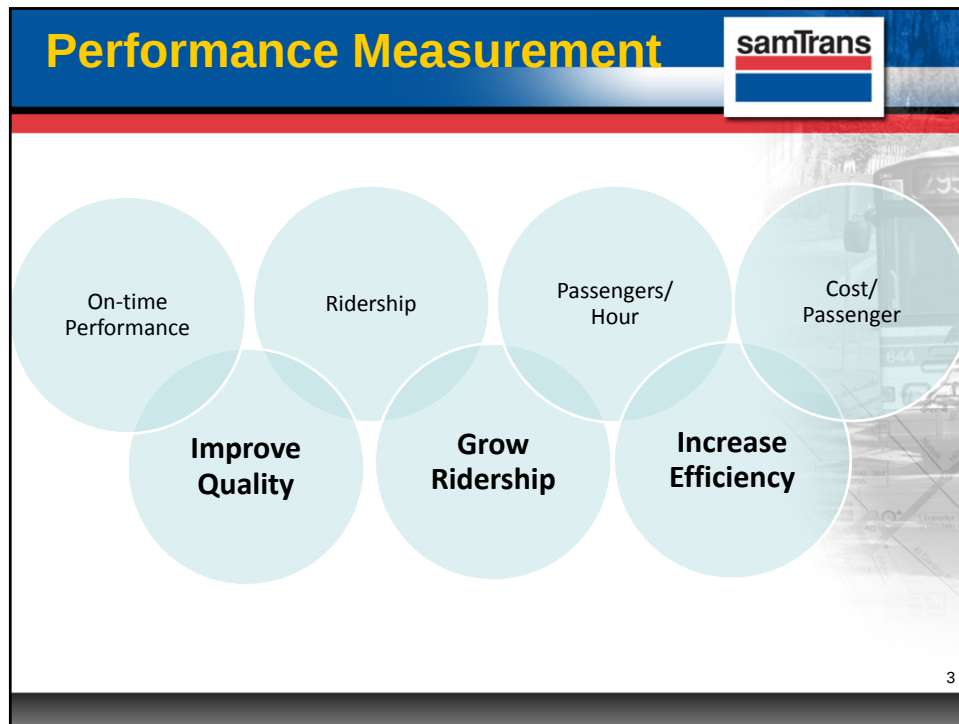


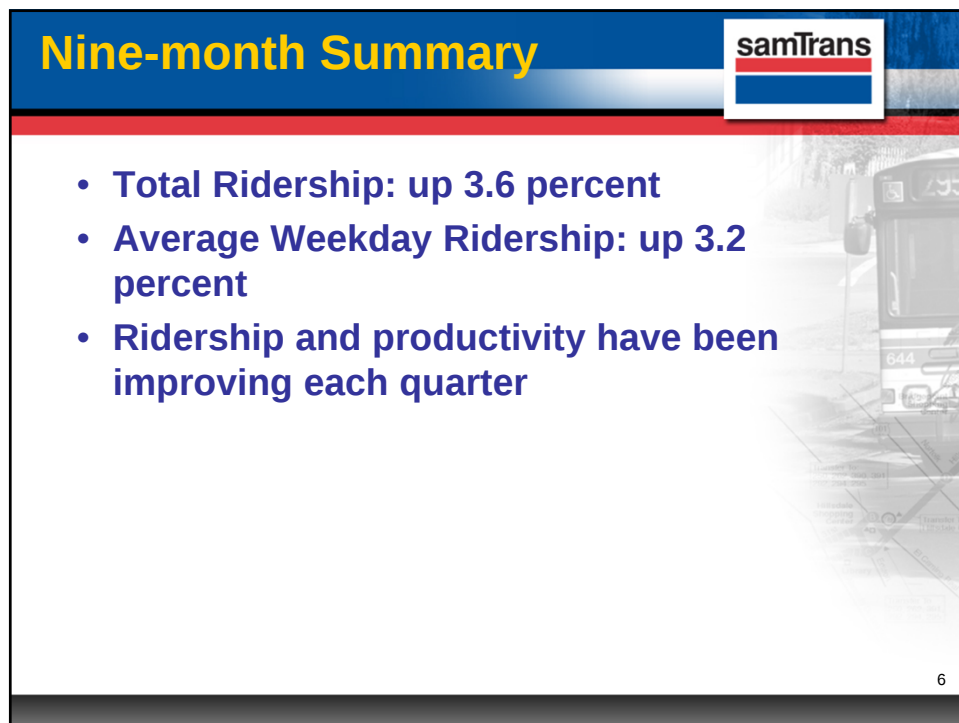
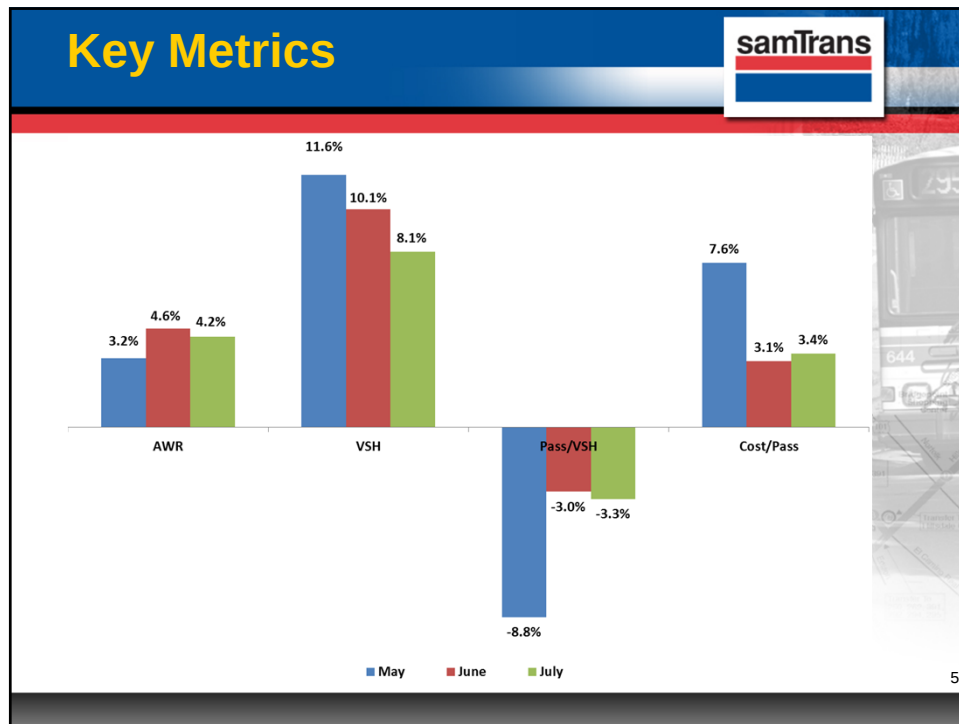
The slide has a blue header with the word "Agenda" in yellow sans-serif font on the left and the SamTrans logo on the right. The background is a faded image of a bus. The agenda items are listed in blue sans-serif font on the left side of the slide.

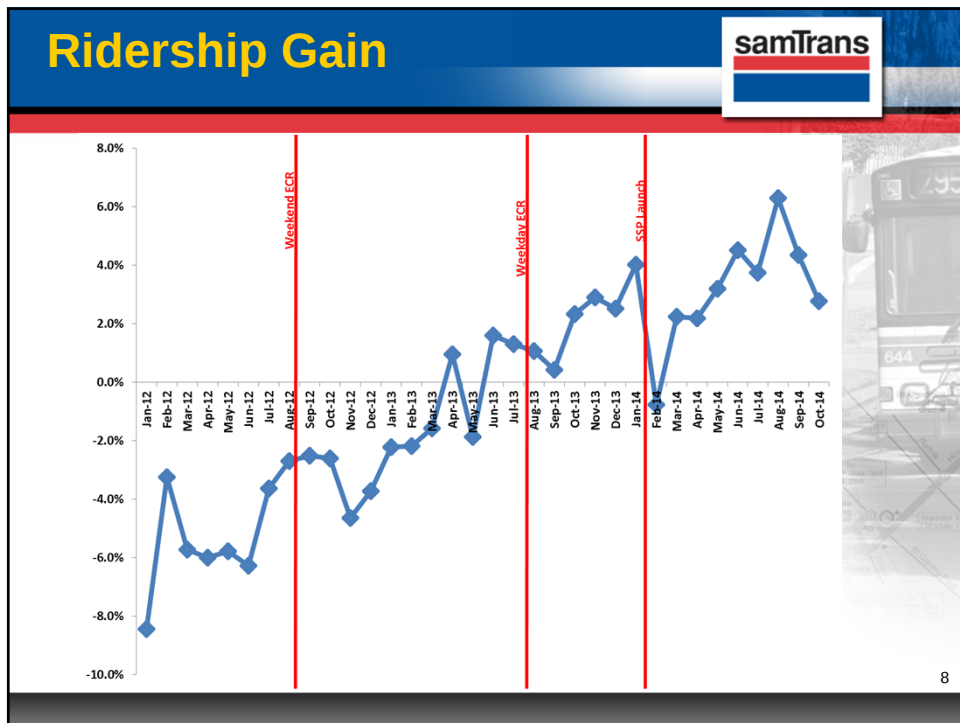
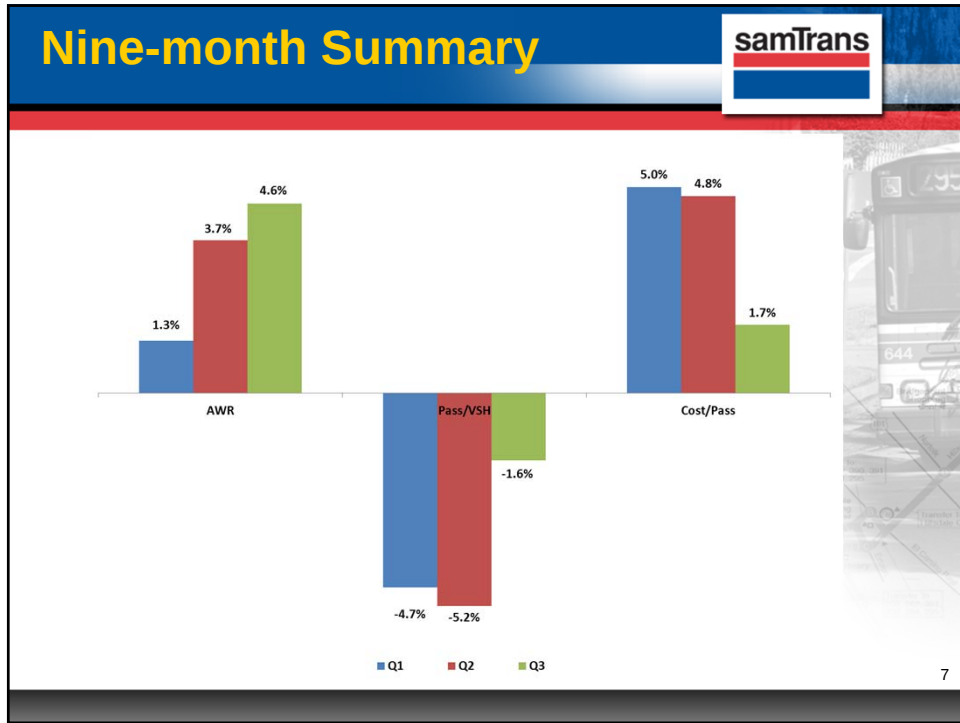
Agenda

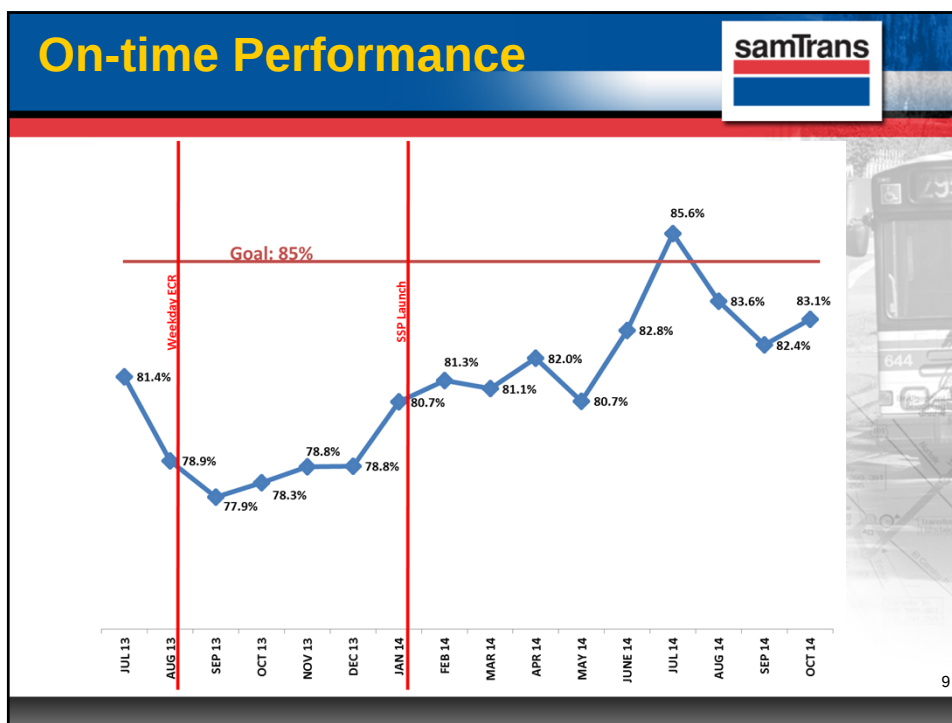
- SSP Background
- Performance Measurement
- Performance Analysis
 - System
 - 15-minute Service
 - Pilot Services
 - Trends
- Next Steps
- Summary

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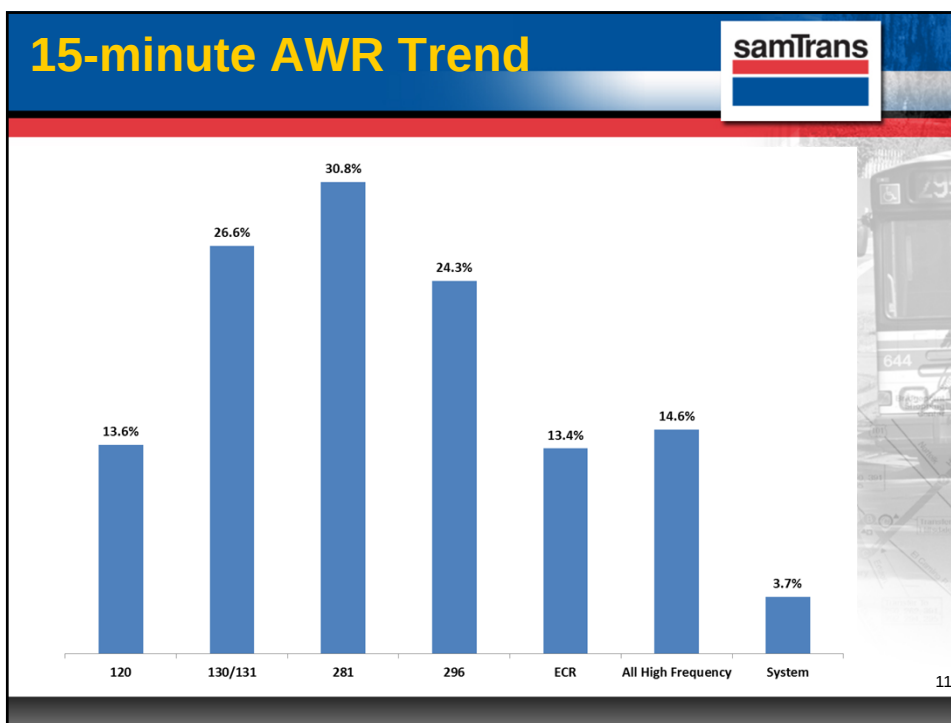






15-minute Service

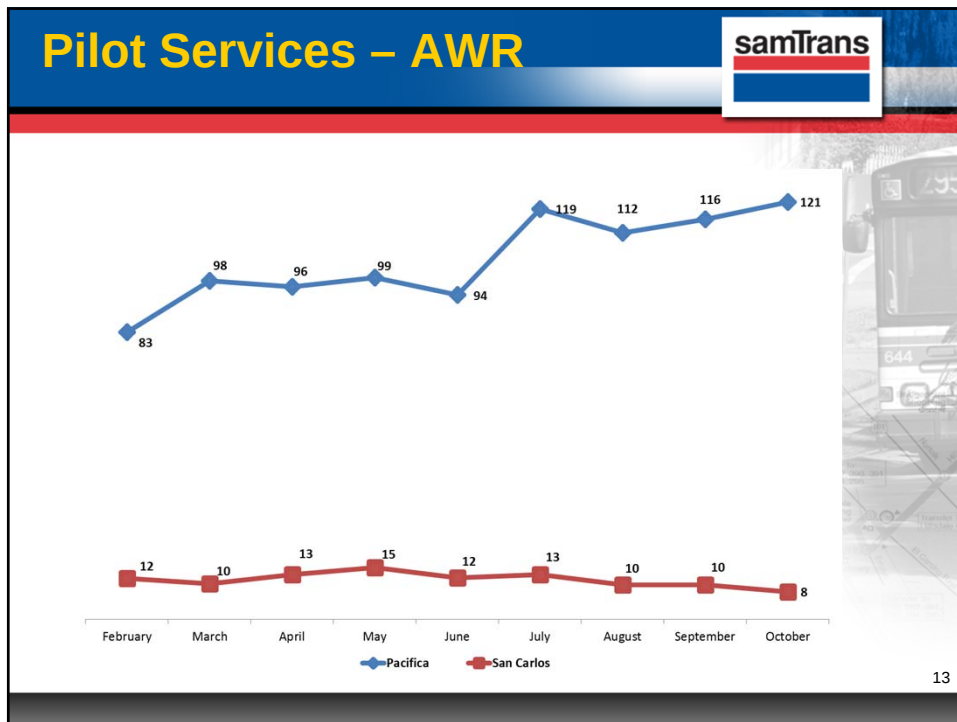
- 15-minute service along key corridors
- Prime opportunities for ridership growth
 - Route 120
 - Route 130
 - Route 131
 - Route 281
 - Route 296
 - Route ECR
- Account for 3,300 new riders each weekday; potentially 775,000 additional riders/year.



Pilot Services

- Key element of the SSP
- Pacifica service is operating effectively
 - Within the same range as contracted shuttle services
 - Responded well to service span increase in June
- San Carlos service is struggling
 - Per-passenger costs are higher than for Redi-Wheels
 - Working with city and stakeholders to identify changes
- Evaluate after first year to determine necessary adjustments.

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Summary

- **System-wide ridership is increasing**
 - Driven by 15-minute service
- **Productivity and cost-effectiveness are rebounding**
 - Ridership increases should result in continued improvement
- **Each quarter has yielded improvement**
- **FLX Pacifica is meeting standards**
- **Work is being done to better serve San Carlos with FLX San Carlos**

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Next Steps

The samTrans logo, featuring the word "samTrans" in a sans-serif font with a red and blue horizontal bar below it.

- **Services changes in January**
 - Improve reliability, respond to increased congestion
 - Enhance system efficiency
- **Perform system-wide analysis in February**
 - What's working
 - What isn't
 - Propose changes to address shortcomings, build on successes
 - This continuing analysis helps inform the budget process

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Discussion

The samTrans logo, featuring the word "samTrans" in a sans-serif font with a red and blue horizontal bar below it.

Comments/Questions?

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